



Pacific Hardware Pty Ltd

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Pacific Hardware Product Warranty

Pacific Hardware Warranty for products to be free from defects in material and workmanship for a period of seven years from the date of purchase.

The warranty is limited to Pacific Hardware's option to replace any product to be faulty in its manufacture or material, with the same or equivalent, free of charge . Transportation, labour charges and any other associated cost are excluded from the warranty.

Powder coated finishes have a six year colour warranty and a six year film integrity warranty. (Care and maintenance procedures must be followed).

Pacific Hardware under the warranty assumes no responsibility for the following:

- ◆ Misuse, abuse, accidental or intentional damage
- ◆ Improper installation
- ◆ Improper maintenance
- ◆ Fair wear and tear
- ◆ Unauthorized repair or modification
- ◆ Corrosion related damage when used in a corrosive environment, and corrosion causing cleaning agents.
- ◆ Deterioration in colour and performance of polymer products.
- ◆ Performance of customer designed products (OEM)
- ◆ Tarnish or excessive wear on soft finishes such as gold chrome satin chrome is not covered by the warranty as deterioration is possible in some climatic conditions, frequency of use or other factors, such as brick cleaning and window cleaning agents.
- ◆ Personal injury, property damage or economic loss, however caused.

This warranty is in addition to and not in substitution for any rights of the purchaser under the trades Practices Act and state and territory legislation.